Adapted from the American College Health Association’s Health Information Series.

HEALTH CENTER
STUDENTS’ RIGHTS AND RESPONSIBILITIES

Your Rights Include:

Humane Care and Treatment
Students are treated with dignity, consideration, and respect. Your personal beliefs and convictions will be taken into account when you seek help.

Competent Treatment
Health care is provided by qualified professionals and all referrals are made to qualified providers as needed.

Accurate Information
Students have the right to accurate information, to the extent known, concerning diagnosis, treatment, and prognosis of illness or health related conditions. Recommendations and instructions for achieving and maintaining good health will be included.

Health Care Decisions
Students have the right to participate in decisions which are made regarding their health care and treatment. This will include appropriate alternatives to care when requested.

Confidentiality of Records
Written permission is requested before releasing information or records to anyone not directly connected with your care.

Your Responsibilities Include:

Provide Accurate Information
Be honest and direct. Provide full information about your symptoms or problems to allow proper evaluation and treatment.

Seek Understanding
Make sure you understand and agree with the treatment plan. If you find care or course of treatment unacceptable for any reason, it should be discussed with the Health Center Staff. Fees, if applicable, laboratory tests, medication dosage and schedule, limitations, and follow-up care should be clear to you before you leave the Health Center. If unsure, please ask!

Be Compliant
Following your treatment plan is an important part of reaching and maintaining optimal good health. Contact the Health Center if your condition worsens or does not follow the expected course. Do not give medication (prescribed for you) to others.

Practical Good Health Habits
Become informed about healthy and safe behaviors. Know your body and recognize early warning signs before you become ill.

Be Courteous
Show courtesy and respect to health care providers and other patients. If you are unable to keep an appointment, cancel or reschedule, so that the time may be given to someone else.